



**DOUGLAS COUNTY**  
**2020**  
**WILDFIRE RECOVERY**  
**TOOL KIT**

**Presented by the Douglas County Board of Commissioners**

# DOUGLAS COUNTY 2020 WILDFIRE RECOVERY TOOL KIT

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# **DOUGLAS COUNTY RESOURCES FOR RECOVERY AND ASSISTANCE**

Your Douglas County Board of Commissioners are dedicated to helping those affected by the wildfires for the immediate future as well as the long-haul. Please log onto our website, Facebook page or call our departments for more information.

## **DOUGLAS COUNTY WILDFIRE RESOURCES**

The Douglas County Board of Commissioners launched a dedicated webpage for the most updated Wildfire Information, as well as Recovery Resources to help those who are affected by the local fires. New information will be continually added. Please share this website with your friends and family members. [www.co.douglas.or.us/media\\_room/fireinfo.asp](http://www.co.douglas.or.us/media_room/fireinfo.asp)

## **DOUGLAS COUNTY WILDFIRE COMMUNITY RECOVERY COORDINATOR**

The Douglas County Board of Commissioners, in response to recent devastating wildfires have reassigned **Dan Carr**, as the **Douglas County Community Recovery Coordinator**. If you are a wildfire victim and need resources, or you have resources available, or want to donate or volunteer, please contact **Dan Carr** at (541) 464-6410 or email him at [dccarr@co.douglas.or.us](mailto:dccarr@co.douglas.or.us).

## **DOUGLAS COUNTY RESOURCE HOTLINE:**

Douglas County Commissioners and Douglas Public Health Network have added a resource and referral service to the current COVID-19 hotline for Douglas County residents. The added service will help residents get connected to resources and services due to the local wildfires. Referral and resource information will be available about local emergency shelters, livestock and animal boarding options, donation locations, volunteer opportunities, welfare check referrals, food and water resources and help with health and wellness questions. This is NOT the hotline for Fire Updates or Evacuation information. Please contact or follow DFPA and DCSO for the most up-to-date wildfire information. The Resource/COVID-19 Hotline is (541) 464-6550. It is staffed from 8:00 am to 5:00 pm, 7 days a week until further notice.

## **DOUGLAS COUNTY ASSESSOR: PROPERTY TAX RELIEF AVAILABLE FOR WILDFIRE VICTIMS**

The Douglas County Commissioners announced that the Douglas County Assessor's Office and the Douglas County Tax Office have applications available for tax relief for any residents that have lost their homes or any structures due to the wildfires in Douglas County. Residents can fill out an application that will allow our offices to pro-rate your taxes and remove any value associated with lost structures. The application will need to be submitted no later than June 30, 2021. Applications for the proration are available online on the Douglas County Assessor's website at: [www.co.douglas.or.us/puboaa/default.asp](http://www.co.douglas.or.us/puboaa/default.asp) or from their office in the Douglas County Courthouse, Room 206, located at 1036 SE Douglas Avenue, Roseburg, Oregon or by calling (541) 440-4222.

## **DOUGLAS COUNTY FREE WILDFIRE HOUSEHOLD HAZARDOUS WASTE REMOVAL PROGRAM. FORM DEADLINE EXTENDED TO FRIDAY, OCTOBER 30, 2020**

The Douglas County Board of Commissioners have extended the deadline for wildfire victims to submit their Right of Entry Release forms for the 2020 Wildfire Household Hazardous Waste program from October 15, 2020, to October 30, 2020. The Right of Entry release form is required in order to allow public officials to clean wildfire household hazardous waste debris from private properties as a part of a special 'no cost' program instituted by the county, state and federal government to help residents during their wildfire recovery.

Teams from the Environmental Protection Agency (EPA) and their contractors are nearing arrival in Douglas County. They will begin with the Step 1: Household Hazardous Waste Phase of the cleanup process, which is 100% funded by FEMA and the State of Oregon. However, we noticed that many property owners have not completed the Right of Entry Form (ROE) which can be found online at [www.co.douglas.or.us/recovery/recovery.asp](http://www.co.douglas.or.us/recovery/recovery.asp), hampering the cleanup process.

The main concern we hear from a few property owners is the concern or misconception that filling out the ROE for the Step 1: Household Hazardous Waste program or the Step 2: Ash and Trash disposal program, will deplete or take away from the money necessary to rebuild their homes. This misconception is causing some property owners to potentially miss

the deadline in signing the Right of Entry Release Form, which is needed in order to begin the cleanup process. As more information becomes available for the Step 2: Ash and Trash disposal program, we will provide guidance.

Douglas County wants to emphasize that if a property owner completes the Step 1 - ROE, which is highly recommended, that their Household Hazardous Waste from the wildfire will be cared for, and treated properly. Also, we want to reemphasize that the cost will be fully funded (100%) by FEMA and the State of Oregon. Please if you have any concerns, questions or reservations about the Wildfire Household Hazardous Waste, Right of Entry Program, please reach out to us. We can be reached at (541) 440-6011 or by email at: [dcfirerecovery@co.douglas.or.us](mailto:dcfirerecovery@co.douglas.or.us). Residents can also call the Oregon Right of Entry processing center helpline at (682) 800-5737.

If you choose to cleanup yourself, the cleanup costs may come out of a lump sum settlement and likely cost property owners more. Challenges could also exist with the available disposal areas pending the type of Household Hazardous Waste. We encourage you to please complete the organized and comprehensive process of filling out the Step 1: Household Hazardous Waste, Right of Entry Release form, and allowing the cleanup process to begin.

Affected residents can complete the Right of Entry Release form online at [www.co.douglas.or.us/recovery/recovery.asp](http://www.co.douglas.or.us/recovery/recovery.asp), to apply for the no cost service to help them with their wildfire recovery efforts. You can also pick up a hard copy of the Right of Entry Release form at the Douglas County Public Works Department Office located at the Douglas County Courthouse, Room 304, 1036 SE Douglas Avenue, Roseburg, Oregon 97470. Office Hours: 7:00 am to 4:00 pm, Monday through Friday.

The Commissioners have been working with the State of Oregon, federal and state partners to safely address ash and debris from the 2020 Douglas County wildfires. Removing fire debris is a two-step cleanup process. Step 1 is clearing properties of household hazardous waste to minimize exposure of hazardous materials to the public. Step 2 is removal of ash, debris and burned-out structures. The Step 1 process to cleanup household hazardous waste is beginning, and is being provided at no cost to property owners through the county- and state-led process. Household hazardous waste includes items such as fuel, car batteries, fertilizers, pesticides, propane tanks, aerosols, paint, bleach and more. Step 2 clean up information will be provided soon. Removal of household hazardous waste, and then fire debris may be required before property owners can rebuild from the fires.

As a reminder, Douglas County Transfer Stations and the Douglas County Landfill are not able to accept any hazardous waste materials. All household hazardous waste (HHW) must be removed through a HHW program with DEQ or the EPA. For questions or more information about the free wildfire household hazardous waste program please log onto our special webpage at [www.co.douglas.or.us/recovery/recovery.asp](http://www.co.douglas.or.us/recovery/recovery.asp) or call (541) 440-6011.

### **COMMISSIONERS OFFERING FREE DISPOSAL OF FIRE RELATED WOOD WASTE TO RESIDENTS AFFECTED BY LOCAL WILDFIRES**

Shared from Douglas County Government - [www.co.douglas.or.us](http://www.co.douglas.or.us). Starting, Friday, September 25, 2020, the Douglas County Board of Commissioners, as a part of their ongoing recovery efforts for the victims of the devastating wildfires up the North Umpqua Highway, set up a special program for disposal of fire related wood waste material at the Glide Transfer Station.

There is no cost for this disposal and the program is only available for residents of Glide and Idleld Park who were directly affected by the wildfires. There will be a sign at the transfer station directing traffic to a canopy tent, where an attendant will check residents in, record information and direct them to a designated area to dump the fire related wood waste. The Glide Transfer Station is located at 13921 Glide Transfer Road in Glide. It is open Wednesday to Saturday from 8:00 am to 6:00 pm.

At this time, we are only accepting fire related wood waste that is clearly burnt or charred from the fires. Please make sure it is clean and not mixed with any other debris (i.e. no metal, concrete, mixed media, paper, drywall, plastic or household refuse (trash)). The fire damage wood debris fee waiver is only available at the Glide Transfer Station, and again is only available for residents of Glide and Idleld Park who were directly affected by the wildfires. The three local wildfires (French Creek, Archie Creek and Thielsen) ignited shortly after the Labor Day holiday along the North Umpqua Highway East of Glide. Even with the remarkable fire suppression efforts of numerous responding fire

agencies, contractors and volunteers, the high winds, steep terrain and dry conditions quickly fueled the fire and it spread through the area causing a tremendous amount of devastation to the Glide and Idlewild communities and homes along the river. Fire Officials and the Douglas County Sheriff's Office reported that 109 homes were lost in the fires, but that, thankfully, there were no fire related fatalities and no one has been reported missing from the fires. As of today, only one of the fires is contained, while the other two are still actively burning.

For more information, please contact the Douglas County Solid Waste Department at (541) 440-4483. There is a tremendous amount of work that needs to be accomplished in order to help our residents move to the next phase of wildfire recovery. We would like to thank all the residents, volunteers, business and organizations that have stepped up to and continue to help and support the residents and the Glide Community, as they move forward to rebuild, replant and revitalize after the wildfires. We would also like to take a moment to thank all the county, utility, emergency and community crews for all their hard work and continued efforts to help their fellow Douglas County residents.

### **DOUGLAS COUNTY SENIOR SERVICES CONTINUES TO PROVIDE CURB SIDE AND MEAL DELIVERY**

The Douglas County Board of Commissioners are grateful that our Douglas County Senior Services staff and amazing volunteers have continued to serve and deliver meals for Glide area seniors from their Senior Dining Site at the Glide Community Club, located at 20062 N Umpqua Hwy, in Glide, during the wildfires. Hot meals are available for pick up via their Curb Service format, and they continue to deliver meals to homebound seniors through their Meals on Wheels program. Through the Douglas County Senior Dining sites, ALL seniors 60 and up and their spouses are welcome to join us for hot meal pick up, or seniors can apply for the hot meal delivery service. Hot meals are available via Curb Service pick up at all Senior Dining sites on Tuesdays, Thursdays and Fridays from 11:30 am to 12:15 pm. The Meals on Wheels hot meals are delivered on Tuesdays and Thursdays to homebound seniors in all location and Tuesday, Thursday and Friday in Reedsport. There are also options for prepackaged meals for non-delivery days, based on availability. Please know that our Meals on Wheels volunteer drivers are doing their best to reach homebound seniors, via roads and driveways that are accessible. For more information and a list of additional senior dining sites, log onto the Douglas County Senior Service website at: <https://www.co.douglas.or.us/ss/>. Please note, if you or your loved ones are unable to reach the dining sites, or need additional resources please contact Douglas County Senior Services for assistance. We are tremendously thankful for all the volunteers that are able to make it to the dining sites. However, due to the wildfires and COVID-19, we are in desperate need of more volunteers to help prepare and serve meals at all of our dining sites, as well as, deliver meals to homebound seniors. If you are able and available to volunteer at our dining sites, please contact Douglas County Senior Services at (541) 440-3677.

### **DOUGLAS COUNTY VETERAN SERVICES OFFICE**

Douglas County Veteran Services Office has information and resources to help Veterans affected by the local wildfires. Call (541) 440-4219 or visit their webpage [www.co.douglas.or.us/veterans/](http://www.co.douglas.or.us/veterans/)

### **DOUGLAS COUNTY PLANNING DEPARTMENT**

Douglas County Planning Department has information and resources to help residents affected by the local wildfires. Call (541) 440-4289 or visit their webpage [www.co.douglas.or.us/planning/](http://www.co.douglas.or.us/planning/)

### **DOUGLAS COUNTY BUILDING DEPARTMENT**

Douglas County Building Department has information and resources to help residents affected by the local wildfires. Call (541) 440-4559 or visit their webpage [www.co.douglas.or.us/building/](http://www.co.douglas.or.us/building/)

### **DOUGLAS COUNTY CLERK'S OFFICE**

Douglas County Clerk's Office has information on elections, voting and records to help residents affected by the local wildfires. Call (541) 440-4325 or visit their webpage [www.co.douglas.or.us/clerk/](http://www.co.douglas.or.us/clerk/)

### **DOUGLAS COUNTY SOLID WASTE DEPARTMENT**

Douglas County Solid Waste Department information and resources to help residents affected by the local wildfires. Call (541) 440-4483 or visit their webpage <http://www.recyclepower.org/>

# **LOCAL, STATE AND FEDERAL RECOVERY AND ASSISTANCE**

Wildfire resource information below is being shared as a courtesy from the respective agencies listed. Please log onto their website, Facebook pages or call their phone numbers for more information.

## **GLIDE REVITALIZATION AND GLIDE STRONG COMMITTEE:**

Glide Strong in partnership with Glide Revitalization (a non-profit 501C3) we are working towards fire relief for the betterment of Glide. You can find links for ways to contribute to the community, or information on where to receive donations if you are a displaced community member. They have also set up a Glide Wildfire Resource Center at the Old Glide Middle School located the Old Glide Middle School at 301 Glide Loop Road, Glide, Oregon. Please contact them for hours and services. For more information log onto their website or Facebook page: [www.glidestrong.com/](http://www.glidestrong.com/); [www.glidevitalization.com/](http://www.glidevitalization.com/); [www.facebook.com/Glide-Community-Strong-Information-Source-110133497499617/](https://www.facebook.com/Glide-Community-Strong-Information-Source-110133497499617/)

## **DOUGLAS COUNTY: EXTERNAL OUTREACH SITE TO OPEN IN GLIDE TO HELP WILDFIRE SURVIVORS**

Shared from FEMA - [www.fema.gov](http://www.fema.gov). A FEMA External Outreach Site opened Thursday, October 22, 2020 in Glide to assist Oregon residents in Douglas County affected by recent wildfires and straight-line winds. The site offers in-person visits for residents to get information about their application, ask questions about letters they receive from FEMA, and have their documents scanned to be part of their application. Representatives from FEMA's Individual Assistance program will be available at the site.

Hours for all FEMA External Outreach Sites are 8:00 am to 6:00 pm, Monday-Saturday.

FEMA External Outreach Site #6  
Old Middle School Gym  
301 Glide Loop Rd.  
Glide, Oregon 97443

## **OREGON WILDFIRE RESOURCES**

The State of Oregon launched <https://wildfire.oregon.gov/> for wildfire information and resources for those who are affected by the fires.

## **ODHS ANNOUNCES DISASTER FOOD BENEFITS (DSNAP) FOR 8 COUNTIES**

The Oregon Department of Human Services has received Federal approval from the U.S. Department of Agriculture, Food and Nutrition Service to offer the Disaster Supplemental Assistance Program (DSNAP) in eight Oregon counties impacted as a result of the historic wildfires this summer and fall. The eight approved counties are Clackamas, Douglas, Jackson, Klamath, Lane, Lincoln, Linn, and Marion.

Any person that resided or was employed within one of the designated counties at the time of the September 7, 2020, wildfires and suffered disaster losses may be eligible to receive one month of temporary DSNAP assistance. DSNAP benefits are provided via an electronic benefits transfer card (EBT card), similar to a debit card, and can be used to purchase food items at grocery stores and other authorized SNAP retailers.

Oregonians may be eligible for D-SNAP if they lived or were employed in any of the designated counties when the wildfires began on September 7, 2020, and experienced at least one of the following conditions because of the wildfires:

- Damage to or destruction of the home or self-employment business.
- Loss or inaccessibility of income including a reduction or termination of income or a significant delay in receiving income due to disaster related problems.
- Disaster-related expenses (home or business repairs, temporary shelter, evacuation, food loss, etc.) that are not expected to be reimbursed during the disaster benefit period.

Please note that people seeking assistance may pre-register for DSNAP beginning Saturday, Oct. 17, 2020, through Thursday, Oct. 22, 2020. Due to COVID-19 all applications will be completed online. Visit <https://www.oregon.gov/dhs/assistance/food-benefits/pages/dsnap.aspx> to apply. If you need assistance, call 2-1-1 or reach out to the Aging and Disability Resource Connection at 1-855-ORE-ADRC.

Pre-Registration and Application Timeline – October 16, 2020 to October 22, 2020

- Pre-registration Statewide
- Fill out the pre-registration application

A Self-Sufficiency Programs worker will contact you to complete the application process. Anyone who misses the pre-registration period will still be to apply until Oct. 28. Please complete and submit your DSNAP application online on the date below that coincides with the first letter of your last name.

Application Date*	Last name begins with
Oct. 23	A, B, C, D, E
Oct. 24	F, G, H, I
Oct. 25	J, K, L, M
Oct. 26	N, O, P, Q, R
Oct. 27	S, T, U, V, W, X, Y, Z
Oct. 28	Open to all applicants

**CALL 2-1-1 OREGON’S RESOURCE HOTLINE**

Call 2-1-1 to get connected with health and service organizations. 211 is available for everyday challenges and during times of crisis. They work with local partners and government to provide up to date information and connect those in need with available services. For more information log onto: [www.211.org/services/national-events](http://www.211.org/services/national-events)

**AMERICAN RED CROSS**

The American Red Cross is responsible for shelter and housing assistance during a disaster. For more information on the services available in our area log onto their website at: [www.redcross.org/local/oregon.html](http://www.redcross.org/local/oregon.html). The Southwest Oregon Chapter serves the residents of Benton, Coos, Curry, Douglas, Jackson, Josephine, Klamath, Lane, Lake and Linn counties. Red Cross Disaster Assistance Offices are located in Eugene and Medford.

Eugene Office: 440 E Broadway Ave., Eugene, OR 97401 (541) 344-5244  
Medford Office: 1050 Crater Lake Blvd, Suite A, Medford, OR 97504 (541) 779-3773

**SALVATION ARMY**

The Roseburg Salvation Army is helping displace wildfire victims by providing food boxes, clothing vouchers and social service resources. They are located at: 3130 NE Stephens St, Roseburg, OR 97470. For more information log onto their website at: [www.roseburg.salvationarmy.org/](http://www.roseburg.salvationarmy.org/) or call (541) 672-6581.

**HOW TO APPLY FOR FEMA DISASTER AID DUE TO WILDFIRES**

Shared from FEMA - [www.fema.gov](http://www.fema.gov). If you experienced uninsured losses or damage due to wildfires, you may qualify for disaster aid. Federal funds are available to help eligible individuals recover from wildfire in Clackamas, Douglas, Jackson, Klamath, Lane, Lincoln, Linn and Marion Counties. Oregon received federal emergency aid to supplement state, tribal and local recovery efforts in areas wildfires and straight-line winds affected beginning on September 7, 2020.

Assistance may include grants for temporary housing and home repairs, low-cost loans to cover uninsured property losses and other programs to help individuals and business owners recover from the effects of the disaster. Individuals and business owners who sustained losses in the designated areas can begin applying for assistance by registering online at [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov) or by calling 1-800-621-3362 or 1-800-462-7585 TTY. You are encouraged to apply as soon as possible.

Locally, a Disaster Survivor Assistance Team from FEMA is at the Old Glide Middle School to provide assistance to victims of the recent wildfires. Due to COVID-19, the team is not going door to door and are following safety guidelines as they meet with residents. Those wanting to register for FEMA assistance can get the help they need to start the

process. FEMA staff are at the school from 10:00 a.m. to 7:00 p.m. No appointment is needed. Check out the guide on what to expect when applying for FEMA assistance at: [www.fema.gov/press-release/4562/20200926/what-expect-when-applying-fema](http://www.fema.gov/press-release/4562/20200926/what-expect-when-applying-fema). Click here to learn about disaster assistance civil rights [govsite-assets.s3.amazonaws.com/4HQwYMYUQM2v7LbaqNa4\\_CivilRightsEnglish.pdf](https://assets.s3.amazonaws.com/4HQwYMYUQM2v7LbaqNa4_CivilRightsEnglish.pdf) . Learn more by visiting the FEMA information website for Oregon at: [www.myoregon.gov/2020/09/18/oregonians-affected-by-wildfires-apply-for-fema-assistance/](http://www.myoregon.gov/2020/09/18/oregonians-affected-by-wildfires-apply-for-fema-assistance/)

### **WILDFIRE SURVIVORS ENCOURAGED TO APPLY WITH FEMA EVEN IF THEY HAVE INSURANCE**

Shared from FEMA - [www.fema.gov](http://www.fema.gov). People who were affected by the Oregon wildfires and straight-line winds and who live in Clackamas, Douglas, Jackson, Klamath, Lane, Lincoln, Linn, and Marion counties should apply for FEMA assistance even if they are covered by insurance or have registered with other agencies. How can insured applicants qualify for FEMA assistance? Under federal law, FEMA cannot duplicate insurance settlements or other benefits, but there are cases where insured survivors might still be eligible for FEMA help.

For example:

- Your settlement was delayed longer than 30 days after you filed a claim.
- The settlement does not fully cover all your losses and needs.
- You exhausted the additional living expenses provided in your policy.
- You cannot locate suitable rental resources in your community.

Take the Following Steps to Make Sure You Get All Eligible Help

- File your insurance claims for the damage caused by the fires as soon as possible.
- Apply with FEMA for assistance. You don't have to wait for your insurance settlement to apply. If you have registered with other organizations, you still need to apply with FEMA if you want to be considered for FEMA assistance. Here's how:
  - Call FEMA toll-free at 1-800-621-FEMA (1-800-621-3362) or (TTY: 800-462-7585). The toll-free telephone lines operate from 7 a.m. to 10 p.m. PDT, seven days a week.
  - Those who use a Relay service such as a videophone, InnoCaption or CapTel should update FEMA with their assigned number for that service. It is important that FEMA is able to make contact. Phone calls from FEMA may come from an unidentified number.
  - Visit [DisasterAssistance.gov](http://DisasterAssistance.gov).
  - Check [FEMA's mobile app](#)

After You Apply With FEMA

- Once you have applied, you have 12 months to let FEMA know if your insurance coverage was not enough and you want to be considered for help.
- To request FEMA assistance, fax or mail FEMA a letter explaining the circumstances to:
  - FEMA Individuals and Households Program,  
National Processing Center,  
P.O. Box 10055  
Hyattsville, MD 20702-8055
  - Or Fax: 800-827-8112

*Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362) 711/VRS - Video Relay Service). Multilingual operators are available. (Press 2 for Spanish). TTY call 800-462-7585.*

### **FEMA RENTAL ASSISTANCE MAY BE A VALUABLE HOUSING SOLUTION FOR OREGON WILDFIRE SURVIVORS**

Shared from FEMA - [www.fema.gov](http://www.fema.gov). Oregon residents displaced from their homes by wildfires and straight-line winds beginning September 7, 2020 may find FEMA rental assistance an important way to move their recovery forward. FEMA rental assistance provides survivors a grant to pay for somewhere to live while they work on permanent housing plans such as repairing or rebuilding their home. Options include renting an apartment, house, or recreational vehicle that can keep survivors near their jobs, schools, homes, and places of worship. Funds can be used for security deposits, rent and the cost of essential utilities such as electricity, gas, and water. They may not be used for to pay for cable or Internet.



Survivors who live in Clackamas, Douglas, Jackson, Klamath, Lane, Lincoln, Linn or Marion county, should follow these steps if their home is uninhabitable and they need financial help to find a place to stay:

- File an insurance claim. If insured, survivors should check with their homeowner's or renter's insurance agent about additional living expenses coverage, often referred to as ALE, as part of their policy that may assist in relocating to a temporary residence.
- Apply for FEMA assistance. Survivors who have homeowner's insurance should submit their settlement documents to FEMA for review to determine their eligibility status. If their policy does not include ALE, or if they exhaust this coverage and their home remains uninhabitable, they may be eligible for rental assistance from FEMA.

Apply online at [DisasterAssistance.gov](https://DisasterAssistance.gov), by downloading the FEMA app or by calling the disaster assistance helpline at 800-621-3362 or TTY 800-462-7585 from 7 a.m. to 10 p.m. PDT, seven days a week. Those who use a Relay service such as a videophone, InnoCaption or CapTel should update FEMA with their assigned number for that service. For the deaf and hard of hearing information regarding FEMA's Individuals and Households Program is available in both Closed Caption and American Sign Language, visit [bit.ly/3dMmu2Z](https://bit.ly/3dMmu2Z). At any time applicants with disabilities who may require a reasonable accommodation can ask FEMA staff directly or submit their accommodation request via email to FEMA's Office of Civil Rights at [FEMA-CivilRightsOffice@fema.dhs.gov](mailto:FEMA-CivilRightsOffice@fema.dhs.gov) or by calling FEMA's Civil Rights Resource Line at 833-285-7448. A FEMA inspector will contact applicants by phone to ask questions about the type and extent of damage. It may be necessary for FEMA to perform a remote inspection if an applicant reported they are not able to safely live in their home.

### **OREGONIANS AFFECTED BY WILDFIRES: FLOOD RISK AND INSURANCE; FRAUD AWARENESS**

Shared from FEMA - [www.fema.gov](https://www.fema.gov) FLOODING AFTER WILDFIRES: KNOW YOUR RISK

Wildfires leave the ground charred and unable to absorb water. This may create a flash flooding risk for years to come -- even in areas that rarely experienced flooding in the past. Sometimes these flash floods can pick up ash and large debris, turning into mudflows that are highly destructive.

- Flood risks are much higher until vegetation regrows in a burned area—this could take up to five years after a wildfire.
- Flooding after a fire is often more severe as it takes very little rain to cause a flood or mudflows.
- Flooding can happen anywhere at any time. Poor drainage systems, summer storms, melting snow, neighborhood construction and broken water mains can all result in flooding.
- In high-risk areas, there is at least a one-in-four chance of flooding during a 30-year mortgage.
- If flooding occurs and you are in an evacuation zone, heed warnings and follow official recommendations without delay.
- Contact a Floodplain Management & Insurance specialist directly at [FEMA-R10-MIT@fema.dhs.gov](mailto:FEMA-R10-MIT@fema.dhs.gov) to have your questions answered.

### **THE TIME TO BUY FLOOD INSURANCE IS NOW!**

Because Oregonians affected by wildfires face an increased risk of flooding for up to several years after a wildfire, the time to purchase flood insurance is now.

- It takes 30 days for a new National Flood Insurance Program (NFIP) insurance policy to go into effect. o The only allowable *exceptions to the 30-day waiting* period are listed below. In accordance with the National Flood Insurance Reform Act of 1994 and the Biggert-Waters Flood Insurance Reform Act of 2012, the 30- day waiting period shall not apply to:

A. *The initial purchase* of flood insurance coverage in connection with the making, increasing, extension, or renewal of a loan; or

B. *The initial purchase* of flood insurance coverage during the 13-month period beginning on the effective date of a flood map revision; or

C. *The initial purchase* of flood insurance coverage for *private property* if:

- I. the FEMA Administrator determines that the property is affected by flooding on Federal land that is a result of, or is made worse by, post-wildfire conditions; and

II. the flood insurance coverage was purchased no later than 60 days after the date the fire was contained, as determined by the appropriate Federal agency, relating to the wildfire that caused the post-wildfire conditions described in paragraph I above

- o Renters may be eligible for affordable contents-only flood insurance that will help pay for damage to items inside of your unit in the event of a flood.
- Most homeowners insurance does not cover flood damage. Only flood insurance covers the cost of rebuilding after a flood.
- Flood insurance may reimburse you for covered losses resulting from flash flooding. Just one inch of water in a home can cause more than \$25,000 in damage, so flood insurance can be the difference between recovery and financial devastation.
- Payouts do not require a presidential disaster declaration and can cover damage far in excess of what FEMA disaster assistance provides.
- To purchase a flood insurance policy contact your insurance agent. If you need help finding an insurance company near you visit [floodsmart.gov/flood-insurance/providers](https://floodsmart.gov/flood-insurance/providers)
- For more information about the benefits of NFIP insurance, visit [FloodSmart.gov](https://FloodSmart.gov) or contact your insurance agent.

### **BEWARE OF DISASTER RELATED FRAUD AND SCAMS**

When natural disasters occur, it is common for some people to try to take advantage of survivors by posing as official disaster aid workers, charities or government officials. Be aware of fraud and scams and report any suspicious activity or potential fraud from scam artists, identity thieves and other criminals.

- Scam attempts can be made over the phone, by mail or email, text or in person.
- Federal and state workers never ask for or accept money and always carry identification badges. There is no fee required to apply for or to get federal disaster assistance.
- It's important to stay tuned to local media and trusted local and federal social media for current updates about ongoing disasters with tips on disaster fraud.
- If something makes you feel uncomfortable, check with FEMA or local law enforcement to ensure your identity is protected.
- Those who question the validity of a contact or suspect fraud are encouraged to call the FEMA Disaster Fraud Hotline at 866-720-5721. Complaints also may be made by contacting local law enforcement.
- FEMA also recommends you monitor your credit report for any accounts or changes you do not recognize. If you discover someone is using your information, you will need to take additional steps, including filing a complaint with the Federal Trade Commission through its website [IdentityTheft.gov](https://IdentityTheft.gov).
- For the deaf and hard of hearing information regarding scams and fraud is available in both Closed Caption and American Sign Language, visit [www.youtube.com/watch?v=EVqS709Gj\\_U](https://www.youtube.com/watch?v=EVqS709Gj_U)

### **WILDFIRE INSURANCE RESOURCES**

Shared from Oregon Division of Financial Regulation - [www.dfr.oregon.gov/Pages/index.aspx](https://www.dfr.oregon.gov/Pages/index.aspx). The division's wildfire insurance page at [www.dfr.oregon.gov/insure/home/storm/Pages/wildfires.aspx](https://www.dfr.oregon.gov/insure/home/storm/Pages/wildfires.aspx) has resources and contact information to help answer many of your wildfire insurance questions. If you are affected by the Oregon wildfires, contact your insurance company as soon as possible to discuss your current situation and learn about next steps. If you still have questions or concerns, the Oregon DCBS consumer advocates are here to help. Call (888) 877-4894 (toll-free) or visit [dfr.oregon.gov/help](https://dfr.oregon.gov/help) to connect with the Advocacy Team.

Recovering from wildfire takes time, but the information links on their page will help you save time, money, and stress at each stage of the recovery process. Get more information on the following: Level 3 evacuation alerts; Level 1 and 2 evacuation alerts; Uninhabitable homes; Advance payments; When it is safe to return; Filing an insurance claim; Settling an insurance claim; Renters policies; Debris removal; Deductibles; Do not feel rushed; Public adjusters; Avoid contractor scams; Mortgages; Manufactured homes; Auto coverage; Recovery takes time; Help the process; Wildfire insurance emergency orders. For more information call (888) 877-4894 or log onto:

<https://dfr.oregon.gov/insure/home/storm/Pages/wildfires.aspx>

## **DISASTER UNEMPLOYMENT ASSISTANCE AVAILABLE FOR OREGON WILDFIRE SURVIVORS**

Certain Oregon disaster survivors who have lost work as a direct result of the Oregon wildfires since September 7, 2020, are eligible for Disaster Unemployment Assistance (DUA). DUA benefits are available to workers in the eight Oregon counties that have been federally designated for disaster assistance: **Clackamas, Douglas, Jackson, Klamath, Lane, Lincoln, Linn, and Marion**. DUA is funded by FEMA and administered by the Oregon Employment Department. The purpose of DUA is to help workers whose primary incomes have been lost or interrupted by a federally declared disaster. It differs from regular state unemployment insurance because it also provides benefits to people who are self-employed, farmers, loggers and employees who work on commission. In addition, it helps those who are unable to reach their place of employment or are unable to work because of an injury as a direct result of the fires. To receive DUA, an individual must not receive regular state unemployment, pandemic emergency unemployment compensation or pandemic unemployment assistance. Claimants must also meet normal eligibility requirements for an Oregon Unemployment Insurance claim.

The deadline to file a claim is **October 23, 2020**. Required documentation, including proof of employment or self-employment at the time of the wildfires or income for 2019, must be submitted within 21 days of filing.

To apply:

- Visit [www.oregon.gov/EMPLOY/Disaster](http://www.oregon.gov/EMPLOY/Disaster)
- Call **(503) 570-5000** between the hours of 8:00 am and 5:00 pm
- Packets are available at some evacuation sites and state WorkSource Centers.

Oregon DUA benefits apply to weeks of unemployment beginning with the week starting **September 13** and will be available through **March 20, 2021**, as long as the individual's unemployment continues as a result of the wildfires. Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362) 711/VRS - Video Relay Service). Multilingual operators are available. (Press 2 for Spanish). TTY call 800-462-7585. Follow FEMA Region 10 on [Twitter](#) and [LinkedIn](#) for the latest updates and visit [www.FEMA.gov](http://www.FEMA.gov) for more information.

## **DAV: WILDFIRE DISASTER RELIEF FOR OREGON VETERANS/SURVIVING SPOUSES**

The DAV National Service Office - [www.dav.org/](http://www.dav.org/) in Portland has obtained drafts (checks) to be sent out to veterans/surviving spouses that have been impacted by the wildfires in Oregon. The drafts are up to \$1,000 per household, regardless if it's a multiple veteran household.

To receive a draft PLEASE have the participant follow these steps:

- 1) Email [dav.vbaport@va.gov](mailto:dav.vbaport@va.gov) and state WILDFIRE RELIEF in the subject line.
- 2) We need the full name of the veteran/surviving spouse.
- 3) Their address that has been affected.
- 4) An address they can receive the draft at.
- 5) Their phone number and/or email address.
- 6) Proof of veteran status. Various things will work for this; the veteran DOES NOT need to be in receipt of any VA benefits. Examples: DDF 214, VA rating sheet, driver's license with "veteran" annotation, etc.
- 7) Are they requesting for food and clothing only OR did they have to evacuate/pay for lodging? Please include as much proof/verification to make this as easy as possible.

## **LEGAL AID SERVICES OF OREGON: FIRE RELATED LEGAL MATERIALS AND UPDATES**

Shared from Oregon Legal Aid Services - [www.lasoregon.org/](http://www.lasoregon.org/). Legal aid's response to the Oregon wildfires. Legal Aid's first priority has been gathering and developing legal materials. They are working on similar materials regarding public benefits access, air quality and workplace issues, and the rights of manufactured home park residents. We are in the process of developing more robust supports for people affected by the wildfires, including a dedicated disaster relief website and legal assistance for insurance and FEMA claims and denials.

## Do You Have Losses Due to Wildfires?

- 1) Renters check out this FAQ for Tenants After the Oregon Wildfires - [www.oregonlawhelp.org/classroom/wildfire-and-disaster-related-resources](http://www.oregonlawhelp.org/classroom/wildfire-and-disaster-related-resources)
- 2) Information for Manufactured Housing Residents and Home Park Owners Affected by Oregon Wildfires - [www.oregonlawhelp.org/classroom/wildfire-and-disaster-related-resources/housing-related-information/information-for-manufactured-housing-residents-and-home-park-owners-affected-by-oregon-wildfires/?show=lesson](http://www.oregonlawhelp.org/classroom/wildfire-and-disaster-related-resources/housing-related-information/information-for-manufactured-housing-residents-and-home-park-owners-affected-by-oregon-wildfires/?show=lesson)
- 3) Check out this FAQ for Public Benefits for People Affected by Oregon Wildfires - [www.oregonlawhelp.org/classroom/wildfire-and-disaster-related-resources/housing-related-information/faq-for-public-benefits-for-people-affected-by-oregon-wildfires/?show=lesson](http://www.oregonlawhelp.org/classroom/wildfire-and-disaster-related-resources/housing-related-information/faq-for-public-benefits-for-people-affected-by-oregon-wildfires/?show=lesson)
- 4) Replacing Public Benefits Lost Due to Wildfires - [www.oregonlawhelp.org/classroom/wildfire-and-disaster-related-resources/housing-related-information/replacing-public-benefits-lost-due-to-wildfires/?show=lesson](http://www.oregonlawhelp.org/classroom/wildfire-and-disaster-related-resources/housing-related-information/replacing-public-benefits-lost-due-to-wildfires/?show=lesson)
- 5) Was Your Driver's License or ID Lost or Destroyed in a Wildfire? [www.oregonlawhelp.org/classroom/wildfire-and-disaster-related-resources/housing-related-information/was-your-drivers-license-or-id-lost-or-destroyed-in-a-wildfire/?show=lesson](http://www.oregonlawhelp.org/classroom/wildfire-and-disaster-related-resources/housing-related-information/was-your-drivers-license-or-id-lost-or-destroyed-in-a-wildfire/?show=lesson)
- 6) Get natural disaster help from US Citizenship and Immigration Services. [www.uscis.gov/](http://www.uscis.gov/)

## **REPLACING PUBLIC BENEFITS LOST DUE TO WILDFIRES**

Shared from the Oregon Department of Human Services - [www.oregon.gov/dhs/Pages/index.aspx](http://www.oregon.gov/dhs/Pages/index.aspx).

**SNAP Replacement Benefits:** If you lost food that you purchased with SNAP benefits during the recent wildfires, you may be able to get your benefits replaced. Visit the SNAP Replacement Benefits page - [www.oregon.gov/dhs/ASSISTANCE/FOOD-BENEFITS/Pages/Replacement%20Benefits.aspx](http://www.oregon.gov/dhs/ASSISTANCE/FOOD-BENEFITS/Pages/Replacement%20Benefits.aspx) to learn more.

**Oregon Trail Card:** People who lost their Oregon Trail Card (the electronic benefit card for TANF and SNAP benefits) in the fire/evacuation. [www.oregon.gov/dhs/assistance/food-benefits/pages/oregon-trail-card.aspx](http://www.oregon.gov/dhs/assistance/food-benefits/pages/oregon-trail-card.aspx)

**Oregon Health Plan (OHP):** Anyone who lost prescriptions and/or durable medical equipment (oxygen tanks, CPAP machines, walkers, diabetic supplies, prosthetics, etc.) can get replacements from [www.oregon.gov/oha/hsd/ohp/pages/index.aspx](http://www.oregon.gov/oha/hsd/ohp/pages/index.aspx).

**Food Resources:** Visit [Needfood.oregon.gov](http://Needfood.oregon.gov) to learn how to meet your immediate food needs.

**Resources for Foster Families: My NeighbOR** - Every Child, in direct partnership with DHS Child Welfare - [www.oregon.gov/dhs/offices/pages/child-welfare.aspx](http://www.oregon.gov/dhs/offices/pages/child-welfare.aspx), launched MyNeighbOR to respond to the fast-growing needs of children and families in Oregon's foster care system. If you are an Oregon child or young adult in foster care or foster family share your need at [everychildoregon.org/need/](http://everychildoregon.org/need/). If you can step up to meet the needs of Oregon's foster children and foster families, visit [everychildoregon.org/myneighbor/](http://everychildoregon.org/myneighbor/). Check out the Emergency and Preparedness pdf here: [www.oregon.gov/dhs/CHILDREN/FOSTERCARE/Documents/Emergency Preparedness.pdf](http://www.oregon.gov/dhs/CHILDREN/FOSTERCARE/Documents/Emergency%20Preparedness.pdf)

You can also go to <https://www.oregon.gov/DHS/offices/pages/self-sufficiency.aspx> for more info.

## **RESOURCES FOR EMOTIONAL AND OTHER SUPPORT**

Shared from Oregon Health Authority – [www.sos.oregon.gov/blue-book/Pages/state/executive/health-authority.aspx](http://www.sos.oregon.gov/blue-book/Pages/state/executive/health-authority.aspx).

During this incredibly challenging time, as many of us continue to deal with the devastating effects of wildfires, as well as the COVID-19 public health crisis, they wanted to remind you of some valuable resources to help with your mental health and wellbeing during crisis. It is important to take care of the mental you, so if you need support, please know that help is available for you.

- The Oregon Behavioral Health Support Line is a free and confidential resource for all Oregonians who are looking for emotional support. **Call 1-800-923-HELP (4357)**. You do not need to be in mental health crisis to call this line. If you need or want help beyond what the line can provide, you will be connected to those services. This can include community-based services such as housing, food assistance or clinical services. Certified interpreters are also available for those who speak a language other than English. Through this number, you can also connect

with Lines for Life ([linesforlife.org](http://linesforlife.org)), a suicide prevention organization with specific resources for youth, military personnel and their families, and those affected by substance abuse problems.

- SAMHSA’s Disaster Distress Helpline - [www.samhsa.gov/find-help/disaster-distress-helpline](http://www.samhsa.gov/find-help/disaster-distress-helpline) provides 24/7, 365-day-a-year crisis counseling and support to people experiencing emotional distress related to natural or human-caused disasters. Call SAMHSA’s Disaster Distress Helpline at **1-800-985-5990** or text **TalkWithUs** to **66746** to speak to a trained crisis counselor.
- Call 211 or visit [211info.org](http://211info.org) to connect with health and social service organizations. These include child care resources, utility assistance, food resources, housing and shelter information and more.
- OHA also has contacts for crisis services by county on its website: [www.oregon.gov/oha/PH/PREVENTIONWELLNESS/SAFELIVING/SUICIDEPREVENTION/Pages/crisislines.aspx](http://www.oregon.gov/oha/PH/PREVENTIONWELLNESS/SAFELIVING/SUICIDEPREVENTION/Pages/crisislines.aspx). In Douglas County, contact Compass Behavioral Health at (541) 440-3532 or call the Crisis Number at (800) 866-9780.

### **REALTORS® RELIEF FOUNDATION GRANT – 11/15/20 DEADLINE**

Shared from [www.oregonrealtors.org/](http://www.oregonrealtors.org/). OAR has secured \$500,000 grant for housing relief through NAR’s REALTORS® Relief Foundation for the Oregon wildfires disaster. **Who should apply?** Any full-time resident and U.S. citizen or legally admitted U.S. resident who has lost their home to the Oregon wildfire disaster and is in need of support for either of the following: 1) Monthly mortgage expense for the primary residence that was damaged by the Oregon Wildfires Disaster or; 2) Rental cost due to displacement from the primary residence resulting from the Oregon Wildfires Disaster. Relief assistance is limited to a maximum of \$1000 per applicant per household. **Grants will be jointly payable to applicant and mortgage lender or landlord. Deadline for application submission is November 15, 2020.**

[https://oregonrealtors.org/local\\_news/fire-evacuation-resources-by-county/](https://oregonrealtors.org/local_news/fire-evacuation-resources-by-county/)

### **OHA: WILDFIRE RESOURCES FOR PUBLIC WATER SYSTEMS**

Shared from OHA – Drinking Water Resources -

[www.oregon.gov/oha/PH/HealthyEnvironments/DrinkingWater/Pages/index.aspx](http://www.oregon.gov/oha/PH/HealthyEnvironments/DrinkingWater/Pages/index.aspx)

### **FEMA Public Assistance Program**

Oregon Water/Wastewater Agency Response Network - [www.orwarn.org/](http://www.orwarn.org/) and Oregon Association of Water Authorities - [www.oawu.net](http://www.oawu.net) continue to provide outstanding mutual aid support to help water systems restore service.

<https://grantee.fema.gov/>.

### **Wildfire Assistance for Private Water Systems**

Businesses served by their own water systems or other private for-profit water systems are encouraged to visit the Oregon Wildfire Resources website [www.wildfire.oregon.gov](http://www.wildfire.oregon.gov) for information and contacts about assistance with uninsured losses.

### **Technical Assistance with Volatile Organic Compound Sampling**

Drinking Water Services (DWS) recommends that public water systems that have both lost pressure and had structures burn within their service area, issue a Do Not Drink advisory until the system can be repaired, flushed, sampled for both coliform and VOCs and determined to be safe. VOCs, notably benzene, may derive from melting plastic pipes and components, potentially releasing contaminants into the distribution system. DWS can provide technical assistance related to VOC sampling. Limited support is also available to small water systems (serving less than 3,300 people) with analytical costs. DWS is working with DEQ to provide VOC analyses to small systems that need assistance at no cost. Contact your State DWS or County regulator or Gregg Baird at [gregg.c.baird@dhsosha.state.or.us](mailto:gregg.c.baird@dhsosha.state.or.us) for information.

### **SBA VIRTUAL RECOVERY CENTERS OPENED WEDNESDAY, SEPTEMBER 16, 2020**

The Small Business Association (SBA) - [www.sba.gov](http://www.sba.gov) established a Virtual Business Recovery Center to provide personalized assistance to business owners. In addition, SBA will also open a Virtual Disaster Loan Outreach Center to help homeowners and renters. Customer Service Representatives will be available to business owners and individuals to answer questions about SBA’s disaster loan program, explain the application process and help each person complete their electronic loan application.

**Virtual Business Recovery Center and Virtual Disaster Loan Outreach Center**  
**Monday – Sunday (7 days/week) - 8 a.m. – 8 p.m. EDT**  
**[FOCWAssistance@sba.gov](mailto:FOCWAssistance@sba.gov) or (800) 659-2955**

Businesses of all sizes and private nonprofit organizations may borrow up to \$2 million to repair or replace damaged or destroyed real estate, machinery and equipment, inventory and other business assets. SBA can also lend additional funds to businesses and homeowners to help with the cost of improvements to protect, prevent or minimize the same type of disaster damage from occurring in the future. For small businesses, small agricultural cooperatives, small businesses engaged in aquaculture and most private nonprofit organizations of any size, SBA offers Economic Injury Disaster Loans to help meet working capital needs caused by the disaster. Economic injury assistance is available to businesses regardless of any property damage. Disaster loans up to \$200,000 are available to homeowners to repair or replace damaged or destroyed real estate. Homeowners and renters are eligible for up to \$40,000 to repair or replace damaged or destroyed personal property. Interest rates can be as low as 3 percent for businesses, 2.75 percent for private nonprofit organizations and 1.188 percent for homeowners and renters with terms up to 30 years. Loan amounts and terms are set by SBA and are based on each applicant's financial condition. To be considered for all forms of disaster assistance, survivors must first contact the Federal Emergency Management Agency at [www.disasterassistance.gov](http://www.disasterassistance.gov). Applicants may apply online, receive additional disaster assistance information and download applications at <https://disasterloanassistance.sba.gov/>. Applicants may also call SBA's Customer Service Center at (800) 659-2955 or email [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov) for more information on SBA disaster assistance. Individuals who are deaf or hard-of-hearing may call (800) 877-8339. Completed applications should be mailed to U.S. Small Business Administration, Processing and Disbursement Center, 14925 Kingsport Road, Fort Worth, TX 76155.

**DMV AND COMMERCE AND COMPLIANCE DIVISION – SERVICES DURING WILDFIRE CONDITIONS**

Shared from the Oregon DMV - [www.oregon.gov/odot/dmv/Pages/index.aspx](http://www.oregon.gov/odot/dmv/Pages/index.aspx). DMV offices reopened by appointment only, but call centers for both DMV and for motor carriers with the Commerce and Compliance Division are significantly short-staffed due to wildfire impacts. Before you go to your DMV appointment, check to see if your office is open here: <https://www.oregon.gov/odot/DMV/Pages/offices/index.aspx>. DMV will add more appointment slots at [DMV2U.Oregon.gov](http://DMV2U.Oregon.gov) for other customers. DMV also has set up a wildfire resource page specifically for its customers here: [https://www.oregon.gov/odot/DMV/Pages/Wildfire\\_Alert.aspx](https://www.oregon.gov/odot/DMV/Pages/Wildfire_Alert.aspx).

**DMV service options for customers**

**Calling DMV:** Limited staffing due to both COVID-19 and fire impacts has severely impacted our phone wait times. Please check [DMV2U.oregon.gov](http://DMV2U.oregon.gov) or [OregonDMV.com](http://OregonDMV.com) for services before trying to call.

**Rescheduling appointments:** If your appointment was canceled due to the wildfires DMV will contact you to reschedule.

**Appointment availability:** Most appointment slots are full over the next several weeks, but DMV will prioritize rescheduling appointments for customers whose visits were canceled due to wildfire hazards. DMV is preparing to open new appointment slots later this month for additional dates and times.

**DMV2U open 24/7:** Check to see if you can get your DMV services online at [DMV2U.Oregon.gov](http://DMV2U.Oregon.gov). Driver license and ID card replacements are now available from the website, plus several other new services.

**VIN inspections:** DMV is not doing drive-up vehicle VIN Inspections at most field offices. Check your local office status at the DMV website.

**Law enforcement moratorium:** The Oregon law enforcement moratorium on expiring driver licenses, ID cards, vehicle registration and more is in effect through December 31, 2020. Find out what the moratorium covers here:

[https://www.oregon.gov/odot/DMV/docs/Citation\\_Moratorium\\_Memo.pdf](https://www.oregon.gov/odot/DMV/docs/Citation_Moratorium_Memo.pdf)

**Commerce and Compliance Division service options for motor carriers**

**Trucking Online:** We encourage carriers to use Oregon Trucking Online - [www.oregontruckingonline.com/cf/MCAD/pubmetaentry/index.cfm](http://www.oregontruckingonline.com/cf/MCAD/pubmetaentry/index.cfm)? to conduct business. If you have questions or need further assistance, please use the "Contact Us" link on our website to send an email.

**Over-dimension Permits:** We have been and will continue to issue permits. We have created a special 30-day permit - [www.oregon.gov/odot/MCT/Documents/30-Day-Fire-Emergency-Permit-Application.pdf](http://www.oregon.gov/odot/MCT/Documents/30-Day-Fire-Emergency-Permit-Application.pdf) for those responding to the emergency. We have also allowed carriers operating at legal axle weights up to 105,000 lbs. to operate on interstate and state highways. Follow this link for more detailed information on Over-Dimension Permit Operations - <https://content.govdelivery.com/accounts/ORDOT/bulletins/2a0ccc4> and contact information.

**Oregon-based Carriers:** Please be on the lookout for an email with more information and a contact number you can use for in-state business.

**Call Centers:** Call centers are open, but callers may experience longer wait times. Motor Carriers are encouraged to use other channels available for faster service.

**More on road, traffic and wildfires**

For 24/7 road conditions and traffic information visit [www.TripCheck.com](http://www.TripCheck.com)

**FEMA: HOUSING RESOURCES**

- FEMA understands that housing resources are limited in some areas. FEMA is working closely with the State of Oregon to implement a targeted strategy to provide other forms of temporary housing to best meet the needs of displaced survivors.
- FEMA has been participating in the state-led housing task force since the disaster began and supports the state in a multi-pronged approach to temporarily house displaced survivors. Solutions are tailored to the individual needs and situations of survivors based on how quickly their homes can be repaired to a safe, sanitary, secure condition and the availability of housing options in their communities.
- Implementing Direct Temporary Housing solutions is a process that will take time. Different types of solutions will have different timelines. FEMA is working as quickly as possible with state and local partners to develop strategies to meet the needs of survivors in each community.
- To be eligible for Direct Temporary Housing assistance, Oregon wildfire survivors must register with FEMA and also reside in a county that has been designated for Individual Assistance *and* approved for Direct Temporary Housing. Damage must be to the primary residence and must be a result of the wildfires.
- Survivors' continued eligibility for direct housing assistance will be evaluated regularly during occupancy.
- Applicants with access and functional needs will be prioritized for accessible transportable temporary housing units.
- If rental assistance or minor repair money enables a household to return home, survivors may not be eligible for further housing assistance. Eligibility will be determined after survivors apply for assistance at [disasterassistance.gov](http://disasterassistance.gov), call 800-621-3362, or use the FEMA app to apply.
- Direct temporary housing solutions are temporary in nature and are not permanent dwellings.
- During a housing mission, federal contractors are managed and monitored by FEMA inspectors. Contractors must adhere to all applicable laws, codes and requirements.
- The state and FEMA are coordinating with municipalities and counties regarding requirements of local ordinances, zoning, transportation requirements, occupancy inspections, setbacks and more.
- The state and FEMA are also coordinating the temporary housing effort with floodplain managers, environmental regulators, historic preservation officers, utility providers and other authorities identified by the state or municipalities.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-3362 (TTY 800-462-7585) At any time, applicants with disabilities who may require a reasonable accommodation can ask FEMA staff directly or submit their accommodation request via email to FEMA's Office of Civil Rights at [FEMA-CivilRightsOffice@fema.dhs.gov](mailto:FEMA-CivilRightsOffice@fema.dhs.gov) or by calling FEMA's Civil Rights Resource line at 833-285-7448).

**OREGON WILDFIRE DAMAGE HOUSING RELIEF PROGRAM**

Shared from the Oregon Housing and Community Services Department - [www.oregon.gov/ohcs/Pages/index.aspx](http://www.oregon.gov/ohcs/Pages/index.aspx) Oregon Wildfire Damage Housing Relief program. Find out if you qualify. Visit the Housing Assistance page - [www.oregon.gov/ohcs/housing-assistance/Pages/program-wildfire-damage-housing-relief.aspx](http://www.oregon.gov/ohcs/housing-assistance/Pages/program-wildfire-damage-housing-relief.aspx) on the Oregon Housing and Community Services website or email: [wildfire.relief@oregon.gov](mailto:wildfire.relief@oregon.gov).

**USDA ASSISTS FARMERS, RANCHERS, AND COMMUNITIES AFFECTED BY WESTERN WILDFIRES**

Shared from the USDA - [www.usda.gov/](http://www.usda.gov/). The U.S. Department of Agriculture (USDA) announced the availability of assistance for residents and agricultural producers affected by recent wildfires. Wildfires have burned more than 7 million acres across 11 states. More than 31,000 personnel from the local, state and federal levels have been working to contain over 61 large fires. [www.usda.gov/media/press-releases/2020/09/16/usda-assists-farmers-ranchers-and-communities-affected-western](http://www.usda.gov/media/press-releases/2020/09/16/usda-assists-farmers-ranchers-and-communities-affected-western). **The USDA has programs to help with:**

### **Food waivers and flexibilities**

USDA's Food and Nutrition Service (FNS) approved waiver requests for Oregon counties to allow for the purchase of hot foods with Supplemental Nutrition Assistance Program (SNAP) benefits. [www.fns.usda.gov/disaster/oregon-disaster-nutrition-assistance](http://www.fns.usda.gov/disaster/oregon-disaster-nutrition-assistance)

### **Helping producers weather financial impacts of disasters**

When major disasters strike, USDA has an emergency loan program that provides eligible farmers low-interest loans to help them recover from production and physical losses. This program is triggered when a natural disaster is designated by the Secretary of Agriculture or a natural disaster or emergency is declared by the President under the Stafford Act. USDA also offers additional programs tailored to the needs of specific agricultural sectors to help producers weather the financial impacts of major disasters and rebuild their operations. [www.fsa.usda.gov/programs-and-services/farm-loan-programs/emergency-farm-loans/index](http://www.fsa.usda.gov/programs-and-services/farm-loan-programs/emergency-farm-loans/index)

Livestock owners and contract growers who experience above normal livestock deaths due to specific weather events, as well as to disease or animal attacks, may qualify for assistance under USDA's Livestock Indemnity Program. [www.fsa.usda.gov/programs-and-services/disaster-assistance-program/livestock-indemnity/index](http://www.fsa.usda.gov/programs-and-services/disaster-assistance-program/livestock-indemnity/index)

Livestock producers who have suffered grazing losses due to a qualifying drought condition or fire on federally-managed land during the normal grazing period for a county may qualify for help through USDA's Livestock Forage Disaster Program. [www.fsa.usda.gov/programs-and-services/disaster-assistance-program/livestock-forage/index](http://www.fsa.usda.gov/programs-and-services/disaster-assistance-program/livestock-forage/index)  
Producers of non-insurable crops who suffer crop losses, lower yields or are prevented from planting agricultural commodities may be eligible for assistance under USDA's Noninsured Crop Disaster Assistance Program. [www.fsa.usda.gov/programs-and-services/disaster-assistance-program/noninsured-crop-disaster-assistance/index](http://www.fsa.usda.gov/programs-and-services/disaster-assistance-program/noninsured-crop-disaster-assistance/index)

### **Helping operations recover after disasters**

USDA can also provide financial resources through its Environmental Quality Incentives Program to help with immediate needs and long-term support to help recover from natural disasters and conserve water resources. Assistance may also be available for emergency animal mortality disposal from natural disasters and other causes. [www.nrcs.usda.gov/wps/portal/nrcs/main/national/programs/financial/eqip/](http://www.nrcs.usda.gov/wps/portal/nrcs/main/national/programs/financial/eqip/)

Farmers and ranchers needing to rehabilitate farmland damaged by natural disasters can apply for assistance through USDA's Emergency Conservation Program. [www.fsa.usda.gov/programs-and-services/conservation-programs/emergency-conservation/index](http://www.fsa.usda.gov/programs-and-services/conservation-programs/emergency-conservation/index) USDA also has assistance available for eligible private forest landowners who need to restore forestland damaged by natural disasters through the Emergency Forest Restoration Program. [www.fsa.usda.gov/programs-and-services/disaster-assistance-program/emergency-forest-restoration/](http://www.fsa.usda.gov/programs-and-services/disaster-assistance-program/emergency-forest-restoration/)  
USDA's Emergency Watershed Protection Program can also help relieve imminent threats to life and property caused by fires and other natural disasters that impair a watershed. [www.nrcs.usda.gov/wps/portal/nrcs/main/national/programs/landscape/ewpp/](http://www.nrcs.usda.gov/wps/portal/nrcs/main/national/programs/landscape/ewpp/)

Orchardists and nursery tree growers may be eligible for assistance through USDA's Tree Assistance Program to help replant or rehabilitate eligible trees, bushes and vines damaged by natural disasters. [www.fsa.usda.gov/programs-and-services/disaster-assistance-program/tree-assistance-program/index](http://www.fsa.usda.gov/programs-and-services/disaster-assistance-program/tree-assistance-program/index)

Producers with coverage through the Risk Management Agency (RMA) administered federal crop insurance program should contact their crop insurance agent for issues in filing claims. Those who purchased crop insurance will be paid for covered losses. Producers should report crop damage within 72 hours of discovering damage and follow up in writing within 15 days. The Approved Insurance Providers (AIP), loss adjusters and agents are experienced and well trained in handling these types of events. As part of its commitment to delivering excellent customer service, RMA is working closely with AIPs that sell and service crop insurance policies to ensure enough loss adjusters will be available to process claims in the affected areas as quickly as possible. Visit the RMA website for more details. [www.rma.usda.gov/](http://www.rma.usda.gov/)

### **Helping with the long-term recovery of rural communities**

USDA Rural Development has more than 50 programs available to rural and tribal communities for the rebuild, repair or modernization of rural infrastructure including drinking and waste water systems, solid waste management, electric infrastructure, and essential community facilities such as public safety stations, health care centers and hospitals, and



educational facilities. Visit the USDA Rural Development website for more information on specific programs. [www.rd.usda.gov/](http://www.rd.usda.gov/)

Visit USDA's [disaster resources website](http://www.usda.gov/topics/disaster) to learn more about USDA disaster preparedness and response. [www.usda.gov/topics/disaster](http://www.usda.gov/topics/disaster)

For more information on USDA disaster assistance programs, contact your [local USDA Service Center](http://www.farmers.gov/service-center-locator). - [www.farmers.gov/service-center-locator](http://www.farmers.gov/service-center-locator)

### **OREGON WILDFIRES: FREE HOME REPAIR ADVICE AVAILABLE**

Shared from FEMA - [www.fema.gov/](http://www.fema.gov/). All Oregonians – including those affected by the recent wildfires and straight-line winds – who have questions about repairing or rebuilding disaster damaged homes or want to learn more about creating defensive fire spaces can contact FEMA Mitigation Specialists via email at [FEMA-R10-MIT@FEMA.DHS.GOV](mailto:FEMA-R10-MIT@FEMA.DHS.GOV). This is a free service.

What forms of advice are available?

These Specialists are available to answer home repair, rebuilding and hazard mitigation questions and offer tips and techniques to make homes more hazard-resistant using proven methods that will prevent or reduce damage from future disasters.

In addition, FEMA mitigation specialists can:

- Assist homeowners in identifying new hazard risks—like flash flooding—following a wildfire; and
- Suggest actions homeowners can take to minimize damage caused by other natural disasters.

Is in-person advice available?

Hazard Mitigation Specialists will be visiting selected FEMA External Outreach Sites in affected areas. These specialists offer the same advice and assistance that is available online. Also, these locations provide free handouts, brochures, flyers and other program publications in English and Spanish.

To find out more about these outreach sites or to find a site near you, visit [FEMA.gov/External Outreach Site Locator](http://FEMA.gov/External-Outreach-Site-Locator) and search by your location. To find out if Hazard Mitigation specialists are at the nearest site, look for “Hazard Mitigation” under FEMA “Available Services” in the Notes section listing of that External Outreach Site.

More FEMA External Outreach Sites will open soon to assist Oregonians.

At any time applicants with disabilities who may require a reasonable accommodation can ask FEMA staff directly or submit their accommodation request via email to FEMA’s Office of Civil Rights at [FEMACivilRightsOffice@fema.dhs.gov](mailto:FEMACivilRightsOffice@fema.dhs.gov) or by calling FEMA’s Civil Rights Resource line at 833-285-7448.

# REPLACING LOST OR MISSING DOCUMENTS

After a disaster, official documents will be invaluable in rebuilding lives. But in the wake of Oregon's wildfires, the vital documents of your life – birth and marriage certificates, Social Security cards or medical records – may have been destroyed or lost in debris. Replacing them can be time-consuming and frustrating. The contacts listed below may speed up the process for Douglas County residents who lost important papers due to the fires.

## Federal documents:

Medicare Cards	Medicare	(800) 772-1213	Website: <a href="http://www.medicare.gov">www.medicare.gov</a>
Military Records	Nat. Archives	(866) 272-6272	Website: <a href="http://www.archives.gov/contact/">www.archives.gov/contact/</a>
Passports	US State Dept.	(877) 487-2778	Website: <a href="http://www.travel.state.gov/">www.travel.state.gov/</a>
Social Security Card	SSA	(800) 772-1213	Website: <a href="http://www.ssa.gov">www.ssa.gov</a>
Green Cards	UCIS	(800) 375-5283	Website: <a href="http://www.uscis.gov">www.uscis.gov</a>
U.S. Savings Bonds	US Treasury	(844) 284-2676	Website: <a href="http://www.treasurydirect.gov">www.treasurydirect.gov</a>
U.S. Tax Returns	IRS	(800) 829-1040	Website: <a href="http://www.irs.gov">www.irs.gov</a>

## State documents:

Birth/Death Certificates*	OHA	(888) 896-4988	Website: <a href="http://www.oregon.gov/oha/">www.oregon.gov/oha/</a>
Divorce Judgement/Decree	DC Circuit Ct	(541) 957-2470	Website: <a href="http://www.courts.oregon.gov/courts/douglas/">www.courts.oregon.gov/courts/douglas/</a>
Restraining Orders	DC Circuit Ct	(541) 957-2470	Website: <a href="http://www.courts.oregon.gov/courts/douglas/">www.courts.oregon.gov/courts/douglas/</a>
Adoption Records	DC Circuit Ct	(541) 957-2470	Website: <a href="http://www.courts.oregon.gov/courts/douglas/">www.courts.oregon.gov/courts/douglas/</a>
Driver's License/ID Cards	ODOT/DMV	(503) 945-5000	Website: <a href="http://www.oregon.gov/odot">www.oregon.gov/odot</a>
Auto Titles/Registration	ODOT/DMV	(503) 945-5000	Website: <a href="http://www.oregon.gov/odot">www.oregon.gov/odot</a>
SNAP (Oregon Trail Card)	OR DHS	Website: <a href="http://www.oregon.gov/DHS/Assistance/Food-Benefits">www.oregon.gov/DHS/Assistance/Food-Benefits</a>	
State Tax Returns	OR Dept. of Revenue	(503) 378-4988/(800) 356-4222	Website: <a href="http://www.oregon.gov/dor">www.oregon.gov/dor</a>
Hazardous Waste Disposal	DEQ/Right of Way Office	(682) 800-5737	

## \*Temporary Wildfire Fee Waiver for Oregon Vital Records

The Center for Health Statistics has issued [temporary rules](#) that pertain to the waiver of fees for obtaining certified copies of Oregon vital records requested by individuals or families who had loss of property or life associated with the wildfires under the Office of the Governor State of Oregon [Executive Order No. 20-35](#). The temporary rules are effective: September 14 through March 1, 2021.

## County Documents/Information:

County Wildfire Recovery Info	(541) 440-4201	Website: <a href="http://www.co.douglas.or.us/media_room/fireinfo.asp">www.co.douglas.or.us/media_room/fireinfo.asp</a>
County Commissioners	DC Board of Commissioners	(541) 440-4201 Website: <a href="http://www.co.douglas.or.us">www.co.douglas.or.us</a>
Right of Entry	DC Public Works Dept.	(541) 440-6011 Website: <a href="https://www.co.douglas.or.us/recovery/recovery.asp">https://www.co.douglas.or.us/recovery/recovery.asp</a>
Tax Assessor	DC Assessor Dept.	(541) 440-4222 Website: <a href="http://www.co.douglas.or.us/puboaa/">www.co.douglas.or.us/puboaa/</a>
Property and Real Estate	DC Planning Dept.	(541) 440-4289 Website: <a href="http://www.co.douglas.or.us/planning/">www.co.douglas.or.us/planning/</a>
Land and Property Deeds	DC Clerk's Office	(541) 440-4325 Website: <a href="http://www.co.douglas.or.us/clerk/">www.co.douglas.or.us/clerk/</a>
Veteran Programs	DC Veteran Services	(541) 440-4219 Website: <a href="http://www.co.douglas.or.us/veterans/">www.co.douglas.or.us/veterans/</a>
Senior Programs	DC Senior Services	(541) 440-3677 Website: <a href="http://www.co.douglas.or.us/ss/">www.co.douglas.or.us/ss/</a>
Building Information	DC Building Dept.	(541) 440-4559 Website: <a href="http://www.co.douglas.or.us/building/">www.co.douglas.or.us/building/</a>
Law Enforcement/Evacuations	DCSO	(541) 440-4471 Website: <a href="http://www.dcsso.com/">http://www.dcsso.com/</a>
Marriage/Domestic Partnership	DC Clerk's Office	(541) 440-4325 Website: <a href="http://www.co.douglas.or.us/clerk/">www.co.douglas.or.us/clerk/</a>
Birth/Death Certificates (Last 6 months)	DC Clerk's Office	(541) 440-4325 Website: <a href="http://www.co.douglas.or.us/clerk/">www.co.douglas.or.us/clerk/</a>
Voter Registration/Change	DC Clerk's Office	(541) 440-4325 Website: <a href="http://www.co.douglas.or.us/clerk/">www.co.douglas.or.us/clerk/</a>

## Personal documents:

Checking or Savings Accounts	Contact your bank, financial institution or credit union directly
Credit Cards	Contact your credit card company directly.
Insurance documents	Check with your insurance agent.
Medical records	Call your doctor or your medical insurance company; medical and prescription records are tracked electronically.
Credit Reports*	Contact Equifax, Experian, TransUnion (877) 322-8228 Website: <a href="http://www.annualcreditreport.com">www.annualcreditreport.com</a>

\*During the COVID-19 pandemic, Equifax, Experian, and TransUnion are offering free weekly online reports through April 2021.

# CLEAN UP ASSISTANCE, TIPS AND INFORMATION

Wildfire resource information below is being shared as a courtesy from the respective agencies listed. Please log onto their website, Facebook pages or call their phone numbers for more information.

## **24/7 LANE RESTRICTIONS LIFTED ON OREGON 138E, DAYTIME LANE CLOSURES BEGIN SUNDAY**

Shared from [ODOT: SW Oregon](#). October 23rd, 2020 at 3:39 PM. The 24-hour lane closures that have been in effect on Oregon 138E (North Umpqua Highway) between Idleyld and Steamboat (milepost 19-39) will be lifted at 5:00 pm, Friday, October 23, 2020.

Cleanup work related to the Archie Creek Fire will resume on Sunday, October 25, and will continue each Sunday to Friday for the next several weeks. Motorists should expect daytime (7 a.m. to 5 p.m.) lane closures and 20 minute delays between Idleyld and Steamboat. All lanes are expected to be open each Saturday.

Multiple work zones will be in place through this area. Flaggers will provide traffic control as needed.

All forest lands in this area are closed within the burn area. Motorists are advised to stay in their cars and avoid parking along the shoulder due to ongoing hazardous conditions. Visit [www.TripCheck.com](http://www.TripCheck.com) for the latest information on road and travel conditions.

## **RED CROSS GUIDE ON CLEANING A HOME AFTER A FIRE**

Shared from the [American Red Cross](#). This Red Cross guide on cleaning a home after a fire has useful tips that can be applied to smoke ash: <https://www.redcross.org/get-help/how-to-prepare-for-emergencies/types-of-emergencies/fire/cleaning-up-after-fire.html>

## **OSU EXTENSION OFFICE: AFTER A WILDFIRE**

Shared from the OSU Extension Office. The OSU Extension Office has prepared a list of helpful resources for [after a wildfire](#). If your home was affected by a wildfire, do not return home until authorities say it is safe. Take steps to protect yourself and your loved ones. Check out this [video](#) on Preparing for After a fire.

- The Centers for Disease Control and Prevention offers information on how to [Stay Safe After a Wildfire](#)
- [Safely returning to your home after a wildfire](#) Once you are given the “all clear” to go home, what you should look for outside and inside the home to ensure you and your families safety?
- If in doubt, throw it out! [What to do with food and medication](#) after a wildfire.
- [Protect yourself from ash](#) recommended actions.
- [How to remove smoke smell from a home](#)
- Safe clean up to [control, contain and capture ash](#) from a fire.
- Articles on [Assessing Damage](#) after a wildfire. Articles include, *assessing forestland conditions*; *Burned oaks: Which ones will survive*; and more.
- Articles on [Landscape and Forest Recovery](#) after a wildfire. Articles include, *Erosion control*; *Grass seeding*; *Determining burn severity*; and more.
- Wildfires can leave you needing more answers. After a wildfire, many landowners ask about how and what tools are available to help restore their land. Check out the Oregon Department of Forestry's [Help after a wildfire](#) webpage and the Natural Resources Conservation Service's [After the Fire: Resources for Recovery](#) webpage for answers.
- [After the Burn: Assessing and Managing Your Forestland After a Wildfire](#) is another great publication provided by the University of Idaho Extension.
- [Timber Salvage after Wildfires](#). This publication aims to answer many of the questions you, as a landowner, may have about salvaging timber from burned areas.
- [After the Fires: Hydrophobic Soils](#), University of Idaho Extension
- [When Wildfire Hits the Ranch: Lessons Learned from the Thomas Fire](#) is a great blog post from the [Fire Adapted Communities Learning Network](#)
- The [Oregon Post-Wildfire Flood Playbook](#) is a resource to communities affected by a wildfire that need to navigate the complex web of federal and state programs and agencies.

- The Coalitions & Collaboratives, Inc. group has created a comprehensive [Post-Fire Resources](#) webpage including, 'returning after the fire,' flooding & weather, 'post-fire resources,' 'how to stay safe,' and 'long-term recovery.'

### **AFTER THE FIRE: RETURNING TO A HOME THAT SURVIVED A WILDFIRE**

Shared from [OHA](#). Wildfires can leave lingering smoke and ash in people. Protect yourself and your family when cleaning up after a wildfire:

- If you see ash or a layer of dust, keep children away until it has been cleaned.
- Cloth face coverings, paper masks or bandanas are not effective at filtering out fine airborne ash, dust or asbestos fibers. N95 or KN95 respirators, if properly fit tested and worn, can offer protection from airborne particles. [Oregon OSHA offers a video on how to correctly wear N95 respirators.](#)
  - Be aware that counterfeit KN95 respirators are on the market. The CDC has [tips on recognizing counterfeit KN95s.](#)
- Do not use a leaf blower. Avoid activities that could stir up ash and make it airborne again, like using a leaf blower, dry sweeping or vacuuming without a high efficiency particulate (HEPA) filter.
- Use rubber gloves when cleaning up ash. Wash any ash off your body or clothing right away.
- To clean up ash outdoors: Gently dampen the ash – do not use a pressure washer, which will generate dust before it wets things down. Then use a vacuum with a HEPA filter if you have one. Do not use a leaf blower or regular wet/dry vacuum to clear ash because it will put more harmful particles into the air. If you don't have a HEPA-equipped vacuum, gently sweep or scoop up the ash.
- To clean up ash indoors: Use a damp cloth to clean surfaces indoors. Use a wet mop on floors. Do not use a vacuum to clean up ash unless it has a HEPA filter.
- Turn on an air purifier or ventilation system with a HEPA if you have one. HEPA filters in your indoor heating, ventilation and cooling (HVAC) system and air purifiers can help remove particles from indoor air. Make sure your purifier is designed for the size of the space or room where you plan to use it.

### **LOOK OUT FOR DISASTER FRAUD, SCAMS**

Shared from [OEM](#) ([www.oregon.gov/oem/](http://www.oregon.gov/oem/)). When natural disasters occur, it is common for some people to try to take advantage of survivors by posing as official disaster aid workers trying to help survivors complete their applications. Scam attempts can be made over the phone, by mail, email, text or in person. Survivors of the Oregon wildfires should be aware of scams and report any suspicious activity or potential fraud from scam artists, identity thieves and other criminals.

- 1) Federal and state workers never ask for, or accept, money and always carry identification badges. There is no fee required to apply for, or to get, federal disaster assistance. There is never a fee for FEMA home inspections.
- 2) During each disaster, it's important to stay tuned to local media and trusted local and federal social media for current updates about ongoing disasters and tips on fraud prevention.
- 3) If something makes you feel uncomfortable, check with FEMA or local law enforcement to ensure your identity is protected.
- 4) Those who question the validity of a contact, or suspect fraud, are encouraged to call the FEMA Disaster Fraud Hotline at 866-720-5721. Complaints also may be made by contacting local law enforcement.
- 5) FEMA also recommends you monitor your credit report for any accounts or changes you do not recognize. If you discover someone is using your information, you will need to take additional steps, to include filing a complaint with the Federal Trade Commission through its website [IdentityTheft.gov](http://IdentityTheft.gov).
- 6) Tips to protect against charity scams and a list of registered charitable organizations are available at: <https://www.doj.state.or.us/charitable-activities/>
- 7) Sign up for scam alerts at <https://www.doj.state.or.us/consumer-protection/scam-alert-network/>.

## **FEMA: REPAIRING/REBUILDING AFTER A WILDFIRE –**

Mitigation is acting now to reduce future risk. You can repair/rebuild safer and stronger after wildfires and straight-line winds and Community Education and Outreach can help you on your recovery journey.

- Would you like information on how to make your home safer in a wildfire?
- Would you like information on how to rebuild with wildfire resistant construction materials?
- Do you know what plants are wildfire-resistant?
- Do you have Flood Insurance?
- Do you know what is your new risk for flash flooding following a fire near you?

For more information on Hazard Mitigation Publications click here for the FEMA Fact Sheet:

[https://www.co.douglas.or.us/media\\_room/fireinfo/press\\_releases/Recovery/10-12-20%20FEMA%20Repairing%20and%20Rebuilding%20After%20a%20Wildfire%20-%20Resources.pdf](https://www.co.douglas.or.us/media_room/fireinfo/press_releases/Recovery/10-12-20%20FEMA%20Repairing%20and%20Rebuilding%20After%20a%20Wildfire%20-%20Resources.pdf)

To Contact a Hazard Mitigation Specialist email [FEMA-R10-MIT@FEMA.DHS.GOV](mailto:FEMA-R10-MIT@FEMA.DHS.GOV)

## **AFTER THE FIRE: HOW TO SAFELY MANAGE ASH AND DEBRIS FROM BURNED BUILDINGS**

Shared from DEQ - [www.oregon.gov/deq/wildfires/pages/after-the-fire.aspx](http://www.oregon.gov/deq/wildfires/pages/after-the-fire.aspx)

### **If your home was burned by a wildfire**

Losing a home to fire can be extremely traumatic, both physically and emotionally. There is sometimes physical injury and loss of human life in some fires, or the loss of pets. Then there is the loss of property, and items of financial or sentimental value.

With all these things to deal with, the last thing many people think about after a crisis is the hazardous nature of ash and fire debris on their property. But there are some basic things you should understand about ash to fully protect yourself, your family and in some cases, your neighbors.

### **Use caution around debris**

Some property owners may return to the site in the immediate aftermath of the fire, if only to assess the damage. The first thing to understand before doing this is that ash and debris from burned houses, sheds and other structures can be hazardous, particularly when particles are inhaled. This ash and partially burned debris may contain asbestos, mercury, lead, cadmium, chromium and a variety of other dangerous chemicals.

- **Be aware of all electrical hazards** – including those from downed power lines or other electrical sources – as well as hazards from unstable walking surfaces and sharp objects buried in the ash. Use extreme caution at all times when near the debris.
- **Wear sturdy footwear, eye goggles, a properly fitted N95 or KN95 respirator and heavy duty work gloves.** If possible, wear disposable coveralls and dispose of them after use. If you do not wear disposable coveralls, make sure to have a clean set of clothes to change into after working or rummaging in debris and ashes.
- **Cloth face coverings, paper masks or bandanas are not effective** at filtering out fine airborne ash, dust or asbestos fibers. N95 and KN95 respirators, if properly fit tested and worn, can offer some protection from airborne particles. See more about masks in next section.
- **Don't use a leaf blower to clean up ash.** It will create more airborne particles. Ash must be adequately wetted to control dust that can become airborne. Water may not always be available, but it is one of the most important means to control ash and asbestos. When cleaning with water, please ensure water containing ash is not washed into the stormwater system or into surface waters. Water containing ash can cause water quality issues.
- **Children should not be involved in cleanup activities.** Do not let children near the debris or in an area where they might breathe airborne particles left from the fire.
- **Wash any recovered personal items** with water or wipe with a damp cloth to remove potentially toxic dust ensuring water containing ash is not washed into the stormwater system or into surface waters. Water containing ash can cause water quality issues.

## **Masks and respirators**

Cloth face coverings, paper masks or bandanas are not very effective at filtering out fine airborne ash, dust or asbestos fibers. This is because they typically do not have a tight fit around the face. However, they are good for minimizing the release of droplets that help spread COVID-19. N95 respirators, if properly fit tested and worn, can offer some protection from airborne particles. Otherwise they may create a false sense of security. N95 respirators, are currently in short supply and being reserved for health care workers due to COVID-19.

KN95s are similar to N95s. Some are NIOSH approved, but do not meet health care standards. Like N95s, KN95s need to fit well enough to form a seal and be properly worn. Some individuals may have more difficulty getting them to fit properly and seal as well as an N95. Learn how to get a proper fit in this short instructional [N95 respirator video from Oregon OSHA](#). If you use a KN95 respirator, then it needs to be on the FDA-approved list. To check the list, visit [FDA's Personal Protective Equipment EUAs page](#) and scroll to "Appendix A: Authorized Imported, Non-NIOSH Approved Respirators Manufactured in China."

If N95 and KN95 respirators are not available, and you must go to a place with ash and debris, use a face covering that covers the nose and mouth and fits snugly against the sides of the face. Face coverings made of two to three layers are better than those made of one. With any respirator or face covering, make sure that you can breathe comfortably and take breaks away from debris and ash as needed.

## **MAINTAINING YOUR WELL AFTER WILDFIRE**

- **Electrical Hazards:** Exposed electrical wiring to the well poses a significant safety hazard. Fix damaged or exposed wires prior to restarting the site, restarting power to the site, attempting well repair or touching the well or wiring. Contact a licensed contractor authorized to work on water pumps or electrical to inspect and repair the wires.
- **Falling and Drowning Hazards in Dug Wells:** Well covers may have been damaged by the fire and could pose danger to people and animals. The Oregon Water Resources Department (OWRD) can provide technical assistance to help prevent safety hazards and groundwater contamination. If you find a well or sinkhole on your property, barricade it; do not push debris into the hole as this can lead to groundwater contamination.
- **Drilled Wells and Water System Damage:** PVC liners and/or pipes may have been damaged. Contact an Oregon licensed constructor authorized to work on water pumps to assess the damage.
- **Water Treatment Damage:** Filters, tanks and treatment systems may have been damaged during the wildfires. Chemicals can seep into the well if piping or water systems are damaged. Chemicals may also be a problem when a system is depressurized. Dug wells that are uncovered may also be contaminated with debris and/or ash. Visit the Oregon Health Authority's website [www.oha.gov](http://www.oha.gov) for more information on possible contaminants. [www.oregon.gov/oha/PH/HEALTHYENVIRONMENTS/Pages/index.aspx](http://www.oregon.gov/oha/PH/HEALTHYENVIRONMENTS/Pages/index.aspx) Have your water tested before using and work with a licensed contractor on treatment options.
- **Abandoning Wells:** If the well is no longer in use, have a licensed contractor take the steps to properly abandon the well to avoid groundwater contamination.
- **Post-Fire Well Damage:** Even if your well was not damaged, it may become damaged following debris cleanup and construction. Clearly identify the well's location during cleanup and construction. Inform any contractors of its location.
- **Drilling a New Well:** New wells must follow OWRD well construction standards. A licensed contractor should do the work. Go to [www.oregon.gov/owrd](http://www.oregon.gov/owrd) or call 503-986-0900 for more information.

## **FACT SHEET: FLOOD RISK INCREASES AFTER FIRES ARE OUT - BUY FLOOD INSURANCE NOW**

Shared from FEMA - [www.fema.gov](http://www.fema.gov). *Oregon wildfires that are leaving millions of square miles covered in ash are nearing their end, but they're leaving another threat behind them – floods.* Oregonians who live in and around areas impacted by wildfires face an increased risk of flooding for up to several years after a wildfire. So it's important to consider purchasing flood insurance now. It takes 30 days after applying for a new National Flood Insurance Program (NFIP) insurance policy to go into effect.

Flooding, Mudflows and Erosion Risk Following Wildfires

- Intense wildfires dramatically alter the terrain when they burn away vegetation and scorch the earth
- Charred land and burned vegetation forms a water-repellant layer that cannot absorb rain, so rainwater bounces off

- Areas that lie below or downstream of the burn scars face an increased threat of flooding
- Intense rainfall can flood a low-lying area in less than six hours.
- Flash floods can dislodge boulders, uproot trees and destroy buildings and bridges.
- Rivers of flowing mud are caused by brush loss plus heavy rains. Rapid snowmelt can also trigger mudflows
- Burned land poses a threat of flooding until vegetation grows back, a process that can take five years

#### Knowing You Can Recover Brings Peace of Mind

No home is completely safe from potential flooding. When just one inch of water in a home can cost more than \$25,000 in damage, flood insurance can be the difference between recovery and financial devastation. To be eligible to purchase a flood insurance policy, a property owner's town or county must participate in the NFIP and adopt certain ordinances. Consult your local official to see if your jurisdiction participates.

#### Why Should I Buy NFIP Flood Insurance?

- The NFIP is an affordable, federally-backed program that provides most of the nation's flood insurance
- NFIP insurance claims are paid promptly whether or not there is a federal disaster declaration
- NFIP insurance must be in effect 30 days before you make a claim
- NFIP insurance reimburses policyholders for covered losses. Homeowners can buy up to \$250,000 in coverage; business owners, \$500,000; and renters \$100,000 for their personal property

For more about information on NFIP Flood Insurance, visit [www.floodsmart.gov](http://www.floodsmart.gov). If you are ready to buy flood insurance, visit [www.floodsmart.gov/flood-insurance/buy](http://www.floodsmart.gov/flood-insurance/buy). To find a flood insurance provider near you, visit [www.floodsmart.gov/flood-insurance/providers](http://www.floodsmart.gov/flood-insurance/providers).

All Oregonians – including those affected by the recent wildfires and straight-line winds – who want to learn more about flood risks, how to build safer and stronger, or to inquire as to your flood risk following a fire near you, can contact FEMA Mitigation Specialists via email at [FEMA-R10-MIT@FEMA.DHS.GOV](mailto:FEMA-R10-MIT@FEMA.DHS.GOV). This is a free service and a FEMA Hazard Mitigation specialist will respond to your inquiries.

#### **WILDFIRES HAVE YOU FEELING STRESSED, ANXIOUS? FREE HELP IS JUST A CALL OR TEXT AWAY**

It is normal to feel sad, stressed or overwhelmed after a major disaster. For adults and children having negative feelings or thoughts, free crisis counseling is available through the Substance Abuse and Mental Health Services Administration's (SAMHSA) Disaster Distress Helpline. Call 800-985-5990 (Spanish Press 2) or text "TalkWithUs" to 66746 (for Spanish text "Hablamos" to 66746) to connect with a trained crisis counselor. SAMHSA's Disaster Distress Helpline provides free, 24/7, 365-day-a-year crisis counseling and support to people experiencing emotional distress related to natural or human-caused disasters. Stress, anxiety, and other depression-like symptoms are common reactions after a disaster. This national hotline provides immediate crisis counseling for people who are feeling emotional distress related to any natural or human caused disaster. The hotline is toll-free, multilingual, and confidential, offering crisis support service to all residents in the United States and its territories. Counselors can also provide information about recognizing emotional distress and its effects, coping tips and referrals to other call centers for more support. For more information about who is most at risk for emotional distress from wildfires and to find related resources, visit <https://www.samhsa.gov/find-help/disaster-distress-helpline>.

# INFORMATION ON WAIVERS AND OTHER PROGRAMS

Wildfire resource information below is being shared as a courtesy from the respective agencies listed. Please log onto their website, Facebook pages or call their phone numbers for more information.

## **VITAL RECORDS FEES WAIVED FOR OREGONIANS AFFECTED BY THE WILDFIRES UNDER EXECUTIVE OREGON NO. 20-35. TEMPORARY ADMINISTRATIVE RULES**

Shared from [OHA – Vital Records Division](#). The Oregon Center for Health Statistics has issued [temporary rules](#) that pertain to the waiver of fees for obtaining certified copies of Oregon vital records requested by individuals or families who had loss of property or life associated with the wildfires under the Office of the Governor State of Oregon [Executive Order No. 20-35](#). The temporary rules are effective on September 14, 2020 through March 1, 2021. [Click here](#) to read the Temporary Administrative Order. [Click here](#) to read the Notice to Interested Parties. The Oregon Health Authority is responding to the Governor’s Executive Order 20-35 related to wildfire response. Many Oregon families may have lost all vital documents due to the wildfires. Family members may also have died in the wildfires.

This temporary rule provides up to three certified copies of Oregon vital records free of charge if requested in connection with Executive Order 20-35. This new rule will remain in effect until March 1, 2021. For more information, to go: <https://www.oregon.gov/oha/PH/BIRTHDEATHCERTIFICATES/GETVITALRECORDS/Pages/Vital-Records-Fees-for-Oregonians-Affected-by-the-Wildfires-under-Executive-Oregon-No.-20-35.aspx>

## **STATE ISSUES INSURANCE EMERGENCY ORDER FOR WILDFIRE VICTIMS**

Shared from the [Oregon Department of Consumer & Business Services](#). The Oregon Department of Consumer and Business Services’ Division of Financial Regulation has issued an insurance emergency order for people affected by the state’s wildfires.

Insurance companies must immediately take steps to do the following until the order is no longer in effect:

- Extend all deadlines for policyholders to report claims or submit other communications related to claims
- Take all practicable steps to provide opportunities for policyholders to report claims
- Establish a grace period for premium payments for all insurance policies issued, delivered, or covering a risk in the affected areas
- Suspend cancellations and nonrenewals

The order applies to several ZIP codes across the state. The division’s bulletin [No. DFR 2020-16](#) provides a list of ZIP codes that are subject to the order.

“We issued this order to make sure evacuees and other Oregonians affected by these wildfires are able to access the insurance resources they need, especially while they are displaced,” said DCBS Director and Insurance Commissioner Andrew Stolfi. “We appreciate all the work our state’s insurance representatives are doing to help their customers right now, and we encourage everyone to be patient and work together throughout the recovery process.”

If your home or property was damaged by the wildfires, contact your insurance company as soon as possible to discuss your situation and learn next steps. If you still have concerns, the division’s consumer advocates are here to help. Call 888-877-4894 (toll-free) or email [.insurancehelp@oregon.gov](mailto:insurancehelp@oregon.gov); [dfr.insurancehelp@oregon.gov](mailto:dfr.insurancehelp@oregon.gov). Visit the divisions wildfire insurance resource page - [www.dfr.oregon.gov/insure/home/storm/Pages/wildfires.aspx](http://www.dfr.oregon.gov/insure/home/storm/Pages/wildfires.aspx) to view the order, bulletin, and more insurance information.

## **RESIDENTIAL EVICTION BAN TO ADDRESS HOUSING NEEDS DURING COVID-19 AND WILDFIRE RESPONSE AND RECOVERY EFFORTS**

Shared from the [State of Oregon](#), *New temporary moratorium for non-payment evictions effective from September 30 through December 31, 2020*. In light of the ongoing COVID-19 pandemic and the widespread devastation caused by wildfires, Oregon’s Governor today established a new moratorium preventing residential evictions for non-payment and other no-cause evictions between September 30 and December 31, 2020. The Governor took action in March and April



through executive orders to keep Oregonians housed during the pandemic. In the first special session of this year, the Legislature passed House Bill 4213, establishing a residential and commercial eviction moratorium through September 30, 2020, with a six-month repayment period. The Governor’s new executive order will help keep Oregonians in their homes until the Legislature can convene later this year to address housing issues. EO 20-56 establishes a new, temporary residential eviction moratorium through the end of the year, due to the urgent need to prevent a wave of evictions during simultaneous wildfire and pandemic emergency response and recovery efforts. Both crises have had an acute and disproportionate impact on Oregon’s communities of color, including Black, Indigenous, Latino, Latina, and Latinx, Pacific Islander, and Tribal communities, as well as families living in rural Oregon. The full text of the executive order is available [here](#).

### **STATE ANNOUNCES WILDFIRE ECONOMIC RECOVERY COUNCIL**

*Council co-chaired by Labor Commissioner Val Hoyle, State Treasurer Tobias Read.* The State announced September 29, 2020, that they are convening a Wildfire Economic Recovery Council to evaluate the economic and community needs of Oregonians statewide as a result of the 2020 wildfire season.

The council, co-chaired by Labor Commissioner Val Hoyle and State Treasurer Tobias Read, will work to help counties implement economic recovery solutions, bringing together federal, state, and local resources to support communities impacted by wildfires. The council will focus on solutions that account for the disproportionate impact the 2020 wildfires have had on communities of color, rural, and low-income Oregonians. The council will convene the week of October 5, 2020, and will complete its initial work by December 31, 2020.

The council’s scope of work will include:

- Assessing the community and economic impacts of the fire and assistance needs;
- Coordinating community needs and streamlining assistance;
- Elevating immediate response needs to the Governor’s Disaster Cabinet;
- Identifying possible budget and legislative needs related to wildfire economic recovery;
- Working with the Governor’s Regional Solutions staff to coordinate state agencies to help address fire impacts and promote economic stability, public safety and natural resource recovery, including working with local and federal partners; and
- Apprising the Governor of any further needs identified during the council’s work.

A full council membership list will be available after the council’s first meeting.

[www.oregon.gov/gov/policy/Pages/WERC-2020.aspx](http://www.oregon.gov/gov/policy/Pages/WERC-2020.aspx)

### **SMALL BUSINESS POTENTIAL LENDING SOURCES.**

If your primary bank or credit union is unable to help, there are other options:

- The Small Business Administration has made Economic Injury Disaster Lending (EIDL) available to businesses impacted by the local wildfires. To learn more, visit [www.disasterloanassistance.sba.gov](http://www.disasterloanassistance.sba.gov) or access assistance through the SBA Virtual Recovery Center. Virtual Business Recovery Center and Virtual Disaster Loan Outreach Center 7 days a week, Monday – Sunday, 8 a.m. – 8 p.m. EDT (5 a.m. – 5 p.m. Pacific Time)  
FOCWAssistance@sba.gov (800) 659-2955 Applicants may apply online, receive additional disaster assistance information and download applications at [www.disasterloanassistance.sba.gov/](http://www.disasterloanassistance.sba.gov/). Applicants may also contact SBA’s Customer Service Center at (800) 659-2955 [ordisastercustomerservice@sba.gov](mailto:ordisastercustomerservice@sba.gov) for more information.]
- Business Oregon, the State’s Economic Development Agency has several lending programs that could help; interested businesses should contact Blair Sundell at (503) 798-7307 or [Blair.Sundell@oregon.gov](mailto:Blair.Sundell@oregon.gov) or visit [www.oregon4biz.com/How-We-Can-Help/Finance-Programs/](http://www.oregon4biz.com/How-We-Can-Help/Finance-Programs/) .
- Umpqua Small Business Development Center: [www.bizcenter.org/centers/umpqua-sbdc/](http://www.bizcenter.org/centers/umpqua-sbdc/)
- Coos Curry Douglas Business Development: [www.ccdbusiness.org/](http://www.ccdbusiness.org/)
- Umpqua Economic Development Partnership: [www.uedpartnership.org/](http://www.uedpartnership.org/)
- NeighborWorks Umpqua: [www.nwumpqua.org](http://www.nwumpqua.org)

# DONATIONS, FUND RAISERS AND VOLUNTEER OPPORTUNITIES

## DONATIONS, RESOURCES AND ASSISTANCE FOR WILDFIRE VICTIMS

There are a number of local, government, private and faith based organizations that are offering meals, accepting donations and organizing fundraisers. Before you give, make sure they are a reputable organization. Click here for a guide from the DOJ on tips about [Safely Donating to Charities](#).

- [Douglas County Resource Hotline](#): Douglas County Commissioners and Douglas Public Health Network have added a resource and referral service to the current COVID-19 hotline for Douglas County residents. Please call the local Resource Hotline at (541) 464-6550 for more information.
- [Glide Revitalization Committee](#): Glide Revitalization has joined forces with Glide Community Strong to provide goods, services and assistance to wildfire victims. [www.gliderevitalization.com/](http://www.gliderevitalization.com/)
- [Glide Helping Hands](#): Distribution center for food and clothing. Call (541) 733-6860 to leave a message and let them know how you would like to help. [www.glideadventist.org/glide-helping-hands](http://www.glideadventist.org/glide-helping-hands)
- [Glide Community Strong](#): Local group providing resources and accepting contributions. [www.glidestrong.com/](http://www.glidestrong.com/) <https://www.facebook.com/Glide-Community-Strong-Information-Source-110133497499617/> A list of current fundraiser pages that have been created for those who have lost their homes in the Archie Creek Fire. [https://www.facebook.com/permalink.php?story\\_fbid=10221055704355129&id=110133497499617](https://www.facebook.com/permalink.php?story_fbid=10221055704355129&id=110133497499617)
- [Glide Baptist Church](#): <https://www.glidebaptist.org/>
- [Greater Douglas United Way](#): Fire Relief Fund: Accepting monetary donations. To donate logo onto <https://gduway.org/campaigns/fire-relief-fund/> or call (541) 672-1734 or stop by 702 SE Jackson Street, Roseburg
- Roseburg Rotary: Accepting monetary donations to purchase items for firefighters and evacuees. [Donation Location](#)
- [Douglas Timber Operators](#) / Umpqua Fisheries Enhancement Derby: Provide direct relief to the communities and individuals affected by the Archie Creek Fire, including financial assistance, food, supplies, etc. <https://donorbox.org/2020-archie-creek-fire-relief-fund>
- [Saving Grace](#): To make a monetary donation please visit [www.savinggrace.info](http://www.savinggrace.info) and click donate. To volunteer, show up around 9 am Mon-Sat. For more info, call (541) 672-3907.
- [American Red Cross](#): Check for current needs. Need volunteers. [www.redcross.org/local/oregon.html](http://www.redcross.org/local/oregon.html)
- [Salvation Army](#): Physical donations (bottled water/sealed food items/clothing/necessities) can be dropped off at 3130 NE Stephens Street, Roseburg. For more information, call: (541) 672-6581. Volunteers needed. [www.roseburg.salvationarmy.org/](http://www.roseburg.salvationarmy.org/)
- [Roseburg Department of Human Services](#): Check for current needs. (541) 440-3301. Food items will not be accepted. Donations can be dropped at Roseburg DHS building at 738 W Harvard, Roseburg. Please call your local ODHS office before attempting to visit in person. If you cannot access your local ODHS office, and need assistance, you may connect with them through <http://211info.org> or <http://adrcforegon.org>. For more information, log onto: <https://www.oregon.gov/dhs/BUSINESS-SERVICES/BCMP/Pages/wildfireresources.aspx>.
- [Oregon Housing and Community Services Department](#). Oregon Wildfire Damage Housing Relief program. Find out if you qualify. Visit the Housing Assistance page - [www.oregon.gov/ohcs/housing-assistance/Pages/program-wildfire-damage-housing-relief.aspx](http://www.oregon.gov/ohcs/housing-assistance/Pages/program-wildfire-damage-housing-relief.aspx) on the Oregon Housing and Community Services website or email: [wildfire.relief@oregon.gov](mailto:wildfire.relief@oregon.gov)
- [St. Vincent de Paul in Roseburg](#) is accepting the following: Bedding: sheets, blankets, sleeping bags, kitchen items: pots and pans, utensils, forks and spoons; towels and washcloths, toiletries, diapers and wipes. This can be taken to the Roseburg location at 630 West Stanton Street, Roseburg (South end of the old school building) For more information, call (541) 580-0680.
- [UCAN](#) has programs for food boxes, rental and utility assistance. [www.ucanap.org](http://www.ucanap.org)